

What next?

You will

We will

Our values

Our purpose

What we do



So you'd like to volunteer?

WHO WE ARE AND WHAT WE DO



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WHAT DOES CTST DO?

We deliver transport to people across Tasmania to assist them to live comfortably within the community. We provide door-to-door transport for both social and non-emergency medical appointments.

HOW

We have more than 350 volunteers and a fleet of more than 80 vehicles.

WHO IS ELIGIBLE FOR OUR SERVICE

- Under 65 age group (or Aboriginal and Torres Strait Islander people aged less than 50) with a disability preventing them from undertaking daily activities
- Over 65 age group (or over 50 for Aboriginal and Torres Strait Islander people) needing assistance with daily activities
- Clients have to register with us and be eligible for government-funded transport

HOW IS THE SERVICE FUNDED

- Federal and state government funding
- Fees – nominal fees based on kilometres travelled



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Our purpose is to provide affordable transport to support people to live well and connect with their community

A CTST volunteer driver's primary purpose is to drive vehicles.

Any passengers who need assistance to use our service will be accompanied by a support person to provide that care.



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Collaboration

We do not operate in a vacuum; we value and nurture our inter-dependent working relationship with staff, Consumers, volunteers, funding bodies, partner organisations.



Respect

We respect our Consumers, workers, volunteers and partners for what they contribute to our operation and for their participation in the community.



Professionalism

We have high regard for professional standards, and strive to ensure we uphold them through best practice, continuous improvement, consistency of service, confidentiality and efficiency.



Innovation

We continually seek to create new and better ways of delivering our service and achieving greater efficiency. We welcome ideas and suggestions, from internal or external sources, that could bring about improvement.



Commitment

We have a clear purpose and a detailed plan for achieving it, and apply ourselves diligently and energetically to its realisation.



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Insurance

We carry appropriate insurance cover for volunteers



Training

We offer training and development opportunities for volunteers



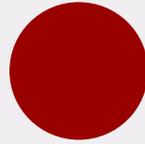
Selection

We maintain the right to select suitable volunteers or to discontinue a volunteer's service



Centrelink

CTST is a Centrelink mutual obligation approved volunteering organisation



Reward

CTST has an annual reward and recognition programme



Reimbursement

We reimburse out-of-pocket expenses associated with volunteering for our service



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I will work in line with the CTST Volunteer agreement, which includes:



I will...

model CTST values and follow all CTST procedures and policies



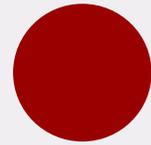
I will...

complete all the required training and induction sessions



I will...

be reliable, punctual, and present myself in a neat and tidy manner



I will...

maintain professional boundaries with passengers at all times – I am a driver, not a carer



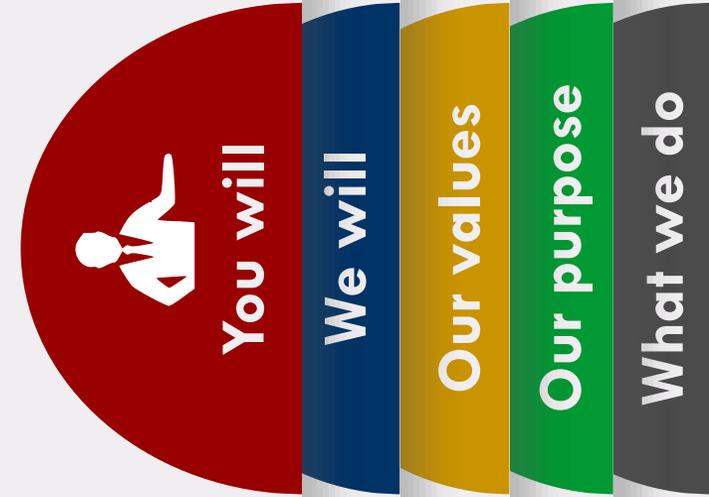
I will...

drive the CTST way – safety and the comfort of my passengers always comes first



I will...

protect the privacy and confidentiality of my passengers at all times



You will need to...

- Have a Tasmanian drivers licence
- have an email address
- be comfortable using the vehicle iPad and vehicle mobile phone
- be able to commit to driving full days
- be willing for us to obtain a National Police Check certificate that will look at the last three years of your driving record

Next steps

Having read through this information, if you are still happy to proceed with your application to volunteer with CTST, simply phone or email us to move on to the next stage. This will include completing all the paperwork and then commencing your training (both in the vehicle and tutorials).

Phone – 1800 781 033

Email – info@ctst.org.au

